

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

*To be
entered
JWP/AT
3/10/07*

In Re Application of : April 20, 2007
K. Cieliebak, et al : Group Art No.: 3693
Serial No. 09/699,262 : Examiner: J. Patel
Filed: October 27, 2000 : IBM Corporation
Anne Vachon Dougherty
3173 Cedar Road
Yorktown Hts, N.Y. 10598
Title: PORTFOLIO THEORY METHOD
OF MANAGING OPERATIONAL
RISK WITH RESPECT TO NETWORK
SERVICE-LEVEL AGREEMENTS

AMENDMENT

Commissioner for Patents
Sir:

In response to the Office Action dated February 20, 2007 for the above-identified patent application, Applicants submit the following:

Amendments to the claims as reflected in the Listing of Claims which begins on page 2; and

Remarks/Arguments which begin on page 5.